



## Alpine Resort Reservations and Policies

Treat our property like your home and we will treat you like you're home!!!

**Welcome to Alpine Resort. Over the years we have established the following checklist to help our guests understand our resort policies.**

**Boat use** for canoe, kayak, paddleboat, rowboats (these are all provided free of charge) and Boats with motors (fee charged). All individuals, regardless of age, are required to have an appropriately-sized, wearable, life preserver with them in any of the boats at all times. It is the responsibility of the boater and guardian of boaters under age 18 to bring appropriate (we provide) life preservers in the boat with them. Please ask if you can't find what you need. Children under the age of 14 are required to wear them at all times. Children under the age of 18 are NOT allowed to operate resort boats with motors at any time. Attempts to tip or submerge any of the boats or swim raft will result in loss of use and appropriate damage charges. Boats with motors - our lake has a 200' no wake law (You can be ticketed). You must not create a wake within 200' of the shoreline unless dropping off or picking up a skier. Waterskiing & tubing hours are 10 am-5 pm. Jet skis - 10 am - 4 pm.

**Sheets and towels** - Please remove any tanning products, makeup and stainable hair products before sleeping on sheets or before using towels. Do not use white towels to remove makeup or other stainable products; we will provide other towels if you need them for this purpose. Towels are to be used only in the cabins. If you need outside beach towels, boat towels or additional kitchen towels, please ask us for them. You will be charged for any stained or damaged sheets and/or towels.

**Cleaning of kitchens and cabins** - All cabins should be left as you found them. We provide kitchen towels, scrubbies, brooms or vacuums. Ask if you need something. All dishes should be thoroughly washed, dried and put away. Dishwashers should be emptied. Counters, tables, stoves, microwaves and refrigerators should be cleaned and wiped. Grills must be cleaned. Do not eat nuts and seeds with shells in the cabins unless you are going to pick up the mess. All fish frying and curries must be done outside. A \$250.00 re-cleaning fee will be charged to your credit card if the kitchen is not left as described above.

**Garbage** - All garbage must be disposed of in the appropriate garbage cans provided for regular and recycleable. We will supply you with kitchen garbage bags if you forgot them. Please place tied garbage bags in the back of the red truck. Wisconsin state law requires everyone to recycle, please use the appropriate garbage cans. Extra charges will apply for time needed to sort garbage that is not recycled.

**Toilet paper and Septic** - We provide septic-safe toilet paper free of charge in all cabins. This is the only TP that can be flushed; please ask if you need more. We are on septic systems with delicate pump systems. You cannot flush ANYTHING except our toilet paper. This includes fluffy TP you bring, baby-wipes, Kleenex/tissues, hair, matches, feminine hygiene products, and adult wipe products. These products will clog the system immediately. You will be charged to correct the problem, including the cost of the plumber, the pumper, and all supplies and equipment needed.

**Smoking** - All of our cabins and the lodge are non-smoking. A re-cleaning charge of \$1,000.00 will be charged to anyone smoking in a cabin or lodge, or standing close by the door so that smoke enters the cabin or lodge. We are very serious about this; please observe this rule to avoid the re-cleaning fee.

**Cabins and Resort property** - Please respect all resort property. Damages to any resort property will be your responsibility and you will be charged to repair or replace any damages. **Pets** - are not allowed. **Fireworks** - Fireworks are not allowed. **Catch and Release** - We strongly promote catch, photo, release (CPR) in all fishing. Please only keep eating size fish that you plan on eating. **Outside Guests** allowed with advance notification only.

**Use of Lodge** - the dining room is available for WIFI and games during non-dining hours. The Great Room is only available to those on the American Plan. **No outside** alcohol, beverages or food is allowed in the Lodge at any time.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_

Unit(s): \_\_\_\_\_ Boats: \_\_\_\_\_

# of Adults: \_\_\_\_\_ # of Children and ages: \_\_\_\_\_

Rate (before applicable taxes and credit card fee): \_\_\_\_\_

Credit Card:(Master Card) (Visa) (Discover)\_\_\_\_\_

Expiration date: \_\_\_\_\_ V Code (on back of Card): \_\_\_\_\_

1) I hereby authorize charges to be placed on my credit card listed above if I or anyone in my party causes damage to the physical property of Alpine Resort during my stay or violates any of the policies listed above.

2) I have reserved the above dates for my stay at Alpine Resort of Presque Isle. I hereby authorize charges to be placed on my credit card listed above if any of the following occur:

- a) I cancel my reservation or ask to have it changed to another date, and Alpine Resort is unable to fill the vacancy created by my cancellation or change; or
- b) I fail to show up for my reservation; or
- c) I leave prior to the departure date of my confirmed reservation; or
- d) I exceed the number of persons per cabin listed above; or
- e) I request that charges I have incurred during my stay be placed on my credit card.
- f) I further understand and agree that if either items a) or b), above, occur, my credit card will be charged 50% of the customary charges that would have been incurred if I had arrived and stayed for the period I originally reserved. Should items c), d), or e) above, occur, I understand and agree that my credit card will be charged for the total actual charges incurred.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_